



2019 CSCB National Conference

The Westin Resort & Spa

Whistler, BC

Canada's Import Environment: Readying your Business for the Changes Ahead

Sunday, October 27, 2019

13:30 – 14:30 <i>Nordic Room</i> 15:00 – 18:00 <i>Hotel Entrance to Outdoor Plaza</i>	Conference Registration
14:00 – 15:30 <i>Nordic Room</i>	Professional Development Seminar for CTCS Designates Handling a Customs Audit: What to Do When They Come for You <i>Presenter: Daniel Kiselbach, Partner, Miller Thomson LLP</i>
17:00 – 18:30 <i>Outdoor Plaza</i>	Welcome Reception sponsored by CSCB Preferred Business Partners - <i>McLean Hallmark Insurance Group and The Guarantee Company of North America</i>

Monday, October 28, 2019

08:00 – 09:00 <i>Outdoor Plaza</i>	Breakfast sponsored by CANdata Systems
08:00 – 09:30 <i>Alpine Foyer</i>	Registration
09:00 – 10:45 <i>Alpine Ballroom</i>	Conference Opening The Current State of CARM: Design and Implementation <i>Moderators: Melanie Bedard, CSCB VP Advocacy Projects; Janice McBride, CSCB Senior VP</i> <i>CBSA CARM Team Representatives: Lisa Anawati, VP CARM; Richard Lavoie, Daniel Melkin, Vlad Omazic, Michelle Jones</i>
09:30 – 13:30 <i>Departure from Westin Hotel Lobby</i>	Companions Tour of the Squamish Lil'wat Cultural Centre
10:45 – 11:15 <i>Alpine Foyer</i>	Refreshment Break sponsored by Aon
11:15 – 12:00 <i>Alpine Ballroom</i>	Considering CARM: Customs Broker and Importer Perspectives <i>Presenters: Janice McBride, CSCB Senior VP and Melanie Bedard, CSCB VP Advocacy Projects</i>
12:00 – 13:15 <i>Grill and Vine/ Outdoor Plaza</i>	Luncheon sponsored by Descartes Systems Group

13:30 – 14:30	<i>Simultaneous Workshops</i> Working Together to Plan CARM implementation in Your Business		
	<i>Session A:</i> Corrections and Adjustments	<i>Session B:</i> Accounting for HVS and LVS	<i>Session C:</i> The Commercial Client Portal: Registration and Delegation of Authority
14:35 – 15:35	<i>Session D:</i> Corrections and Adjustments	<i>Session E:</i> Accounting for HVS and LVS	<i>Session F:</i> The Commercial Client Portal: Registration and Delegation of Authority
15:35 – 15:55 <i>Alpine Foyer</i>	Refreshment Break		
15:55 – 17:00	<i>Session G:</i> The Commercial Client Portal: Functionalities and Tools	<i>Session H:</i> IT Readiness	<i>Session I:</i> The Broker-Importer relationship: What will CARM change?
17:15	Tasting Tour of Whistler (Groups 1, 2 and 5)		
18:00 <i>Departing from Westin Hotel Lobby</i>	Tasting Tour of Whistler (Groups 3 and 4)		

Tuesday, October 29, 2019

07:30 – 08:30 <i>Outdoor Plaza</i>	Breakfast sponsored by <i>Invensis Technologies</i>
08:30 – 09:30 <i>Alpine Ballroom</i>	Legally Speaking - The Latest News from the CITT and the Federal Court <i>Host: Michelle Criger, CSCB Director, Advocacy and Education</i> <i>Presenters: Jesse Goldman, Partner, BLG and Daniel Kiselbach, Partner, Miller Thomson</i>
09:30 – 10:30 <i>Alpine Ballroom</i>	Customs Broker Audit: The US Experience and Considerations for Canada <i>Moderator: Janice McBride, CSCB Senior VP</i> <i>Panelists: David Bosse, CSCB Chair; Alex Lawton, CBSA Director, Trade Compliance; Geoff Powell, Chair, National Customs Brokers and Forwarders Association of America</i>
10:30 – 10:50 <i>Alpine Foyer</i>	Refreshment Break sponsored by <i>Aon</i>
10:50 – 11:30 <i>Alpine Ballroom</i>	Customs Experts in Your Business: A Deep-Dive into Employee Perspectives and Experiences <i>Moderator: Angela Collins, CSCB Immediate Past Chair</i> <i>Panelists: Linda Dynes, CSCB Vice-Chair; Deborah Osborne, CSCB Director; Cherie Storms, CSCB Director</i>

11:30 – 12:30 Alpine Ballroom	The New World of Low Value Shipments – de Minimis, eCommerce and Manifest Release <i>Moderator: Carol West, CSCB President and CEO</i> <i>Panelists: Phil Cahley, CSCB Director; Mike Leahy, CBSA Executive Director, Commercial Programs; Candace Sider, CSCB Director and Past Chair</i>
12:30 – 13:30 Grill and Vine/ Outdoor Plaza	Lunch sponsored by <i>Trisura Guarantee Insurance Company</i>
13:30 – 15:00 Alpine Ballroom	Your Conference Take-Aways Leading with Purpose <i>Speaker: Dr. John Izzo</i> Dr. Izzo is a business leadership expert who consults and advises some of the most admired companies in the world, teaches at major universities, conducts leading edge research on workplace values, and has spoken to more than one million people across the globe. Conference Closing